

Experience

you can rely on

With nearly 40 years in the industry, Warranty Solutions® has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and finance and insurance (F&I) aftermarket products and services. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

Important plan information

Please see your Vehicle Service Contract for specific details

Star Cool | Star Fuel Vehicle Service Contracts

Maintenance required to keep or transfer your Vehicle Service Contract

In order to keep your Vehicle Service Contract in force or transfer your Vehicle Service Contract, the vehicle covered must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your Vehicle Service Contract.

Prior authorization

Prior to starting repairs, you or the repair facility must contact the administrator toll-free at 1-800-322-3933. Customers in Florida should call 1-800-247-9469. If a mechanical breakdown occurs outside the administrator's operating hours, the administrator must be contacted during the next business day. Failure to obtain a claim authorization may result in non-payment.

Exclusions

Your Vehicle Service Contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your Vehicle Service Contract.

Cancellations

You can cancel your Vehicle Service Contract at any time and receive reimbursement for the unused portion.



Vehicle Service Contracts issued by WS Aftermarket Services Corporation and administered by Warranty Solutions Management Corporation. In Florida, Wisconsin, Arizona and Alaska, issued and administered by Warranty Solutions Administrative Services, Inc. (Florida License #60079). In Louisiana, issued by AMT Warranty Corp. and administered by Warranty Solutions Management Corporation. Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #60072). All contracts insured by Heritage Indemnity Company (CA C of A #08549), P.O. Box 140057, Denver, CO 80214-0057.



Benefits beyond

the average program¹

Transferability

If you sell your vehicle within your Vehicle Service Contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

Roadside assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call 1-866-434-4357.

Car rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's warranty.

Trip interruption

If you are more than 100 miles away from home and your vehicle has a mechanical breakdown that is covered under the Vehicle Service Contract, we will reimburse you up to \$150 per day, up to 3 days, for required meals and lodging.

Flexibility

We can pay the repair facility or reimburse you directly for covered repairs.

Service

Our claims representatives have an average tenure of 15 years of industry experience allowing us to provide quick and accurate claims resolution.

Flexible coverage

tailored to your needs1

New and preowned vehicles are covered with the Star Cool and Star Fuel Programs. You choose the mileage and term length that works best for your vehicle and driving needs.

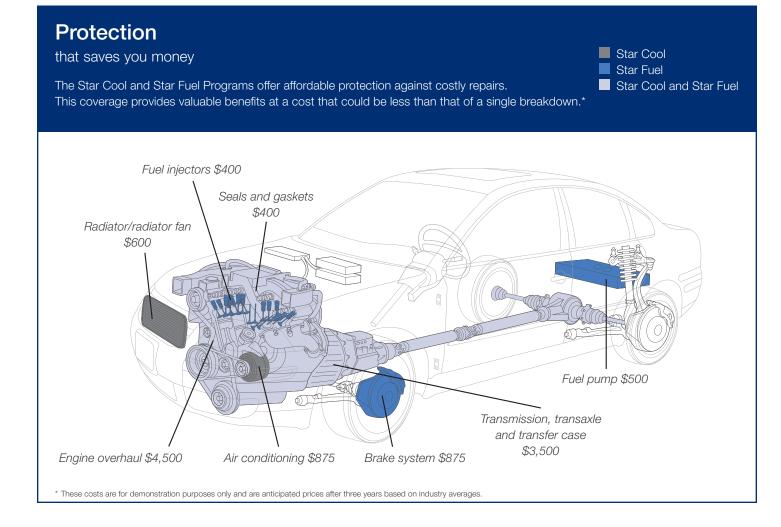
You can also choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing dealer's repair facility for service.

Deductibles apply to each repair visit.¹

Coverage options¹

EcoMind®

- Spark plug wires
- Coil to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Smog pump, catalytic converter, muffler, and exhaust pipes
- High voltage vehicle drive battery
- Gas cap



¹ Please see your Vehicle Service Contract for specific details